

VIEWS



AUTUMN 1991

THE LANGDALE OWNERS' NEWSLETTER

No. 17

A Few Words from the General Manager

We are continuing to make improvements in the hotel, and a new hotel lounge is in the process of being constructed. We hope to have it complete by Christmas, along with a new meeting and functions room. The new staff block is now nearing completion. This will further improve our staff retention rate and help to provide a level of service that is expected of Langdale.

A new member of the management team at Langdale is Granville Graham who joined us earlier in the year as Hotel Manager and many of you who know Paul Kite will join me in wishing him good luck in his new appointment as Leisure Manager.

If you would like to entertain your family and friends in style, why not let us arrange a private dinner party in the comfort of

your own lodge. You decide the menu and wines, we provide the chef and waitress. Please ask Granville for details.

Owing to the impressive number of owners who have taken advantage of the RCI free membership offer, we have seen a significant increase in exchange visitors this year. We have therefore introduced a service of escorting these first-time guests to their lodges on arrival day. We have also prepared "A Welcome to Langdale" pack for their information. This has been a great success; do please let us know if you would like us to provide this service for any of your friends or relatives coming to stay in your lodge or apartment for the first time and who may need pointing in the right direction.

David Fairs



Langdale has joined the British Owl Breeding and Release Scheme (BOBARS) and, in addition to the sponsorship of an Eagle Owl at Muncaster Castle's Owl Centre, we are also acting as parents of four baby Barn owls that have been released to our care on the Estate. Pictured above is David Fairs, General Manager at Langdale, with one of the Barn Owls successfully raised at Muncaster in an effort to save this beautiful, but endangered species.

January Bonus Days

Once more the 365 day calendar year leaves us with 4 to 7 day periods between 5 - 12 January 1992 when lodges and apartments are unallocated.

We are therefore in a position to offer owners the opportunity of a New Year luxury break at a nominal rent on a first come first served basis.

We have already made contact with owners whose week falls immediately before or after this period inviting them to extend their holiday by a few extra days. The balance of

availability is therefore offered to other owners.

The rent ranges from £140 for a 5 day break in a Grasmere (sleeps 4) to £320 for 6 days in an Ullswater (sleeps 8). At Chapel Stile we can offer a 5 day break for £200 or why not treat yourself to a change of style with 5 days at Elterwater Hall for £210 (both sleeps 6).

So if you're interested in starting the year with batteries charged, why not call Ann Byrne on 09667 302 for full details.

Part Exchange

At the request of several owners, we have introduced a lodge part exchange scheme for anyone interested in trading up to a larger lodge. As the family gets bigger or circumstances change this might have some appeal to you. Or why not use this opportunity to part exchange into Elterwater Hall where a considerable number of lodge owners

have already purchased extra weeks.

Please let Karen Smith know if you are interested, or why not come to see for yourself. We invite you to stay at the Langdale Hotel for a 2 night break at the owner-only privilege rate of £35 per person per night dinner, bed and breakfast; that's about half the normal rate. The offer is subject to availability.

Notice Board

COMMENTS FROM THE OWNERS' CLUB COMMITTEE

1991 AGM

As you will see in the accompanying papers, the AGM will be held on 10th of November, 1991 at 2pm. This year the meeting will take place in Ambleside at Zeffirellis. Should you require accommodation, please contact Reservations at Langdale where special rates are available.

A FRIENDLY REMINDER

The Management Company has asked us again to remind owners to abide by the rules and vacate their lodge by 10am on their day of departure. This is important so that the cleaners can get on with their job of having the lodge in good order for the next occupant. Although it is well understood that owners want to be settled in as soon as possible on arrival, access is generally not possible before 4pm.

Similarly, we have been asked to jog a few memories about the rule that Rover, Felix, Joey, etc. (ie. dogs, cats, budgies, etc.) are not allowed on either the main site, or Chapel Stile and Elterwater Hall, nor can they be kept in cars parked on the Estate. Particular offenders appear to be guests of owners visiting for the day.

THINGS TO DO

Hopefully, you might not mind sharing details of your favourite walk or car journey with other owners. We would welcome a brief description of any of these for inclusion in the next edition of "Views". Please send your suggestions to The Editor, "Views", care of Langdale Leisure Ltd.

On the other hand, you may wish for some company on your next fell walk...if so, stop by the Country Club where a notice is now posted with contact names and lodge or room numbers to find other owners or guests who are looking for fell walking companions. This may be particularly welcome to owners visiting Langdale on their own.

THE BONUS DAYS

Once again, in January there will be a period of four to seven days when lodges and apartments will be unallocated. If you would like to take advantage of this opportunity for an extra visit, see page one for details.

LODGE SWAPPING 1991/92

	Week Available	Week Required
1991		
2 bed (sleeps 6)	48	38 (1991) - 16 (1992)
1992		
1 bed (sleeps 4)	7 9 12 14 26	9, Xmas, N. Year (91 or 92) 18 - 24 37 - 47 15, 16, 21, 43, 30 - 34, 7 Summer school hols.
2 beds (sleeps 6)	1 6 7 8 10 10 11 13 14 16 16 17 18 22 25 27 28 29 29 30 33 35 51 (Xmas)	7, 13 - 16 8, 15, 16, 21, 30 - 34 8, Xmas 15, 16, 21, 30 - 34 7, 16, 21, 31 - 34 Later, not school hols. 17, 15, 16 6 - 11, 14 - 28 15, 16, 21, 43, 30 - 35, 7 18 - 25, 36 - 41 June, July 15, 16 41, 28 - 35 Autumn 30 - 34, 21 15, 16, 41 5 - 12, 38 - 44 21, 30, 33, 34, 43, Xmas End May/End Sept (3 beds) 37, any 28 - 30 13, 14, 33, 34 Any
3 beds (sleeps 8)	2 6 12 13 14 22 35	9 - 12, 29 - 50 7 - 10 (2 beds) 15, 16, 7, 21, 39, 43, 28-33 6 - 11, 14 - 28, (2 beds?) 15, 16 (2 beds?) Autumn 29 - 33

For further information and application forms, please contact:

Mrs Sheila Crouch, 5 Sycamore Avenue, Darras Hall,
Ponteland, Newcastle upon Tyne NE20 9DJ
Tel: 0661 23548 (evenings & weekends)

LANGDALE OWNERS' CLUB COMMITTEE

Mr. D.E. WATLER
Cruet Field House, Hollins Lane,
Hampsthwaite, Harrogate,
N. Yorkshire HG3 2HH
Tel: 0423 771224

Mr. I. HAMILTON
19 Bytham Heights, Castle Bytham,
Nr Grantham,
Lincolnshire NG33 4ST
Tel: 0780 410014

Mr. F.O. CROUCH
5 Sycamore Avenue, Darras Hall,
Ponteland,
Newcastle upon Tyne, NE20 9DJ
Tel: 0661 23548

RCI EXCHANGE NEWS

As a result of the special offer made by RCI to owners at Langdale, membership has increased from 640 families to over 1,500 with in excess of 200 Langdale owners using the International Exchange System for the first time.

Based on the first half of this year and working on information provided by RCI, 60 families exchanged into other UK resorts ranging from the Scottish Highlands down to Cornwall and across into Wales.

The mountains of Germany, Austria, Italy and France were a much requested destination (54 families), as were Spain and the Canary Islands (45). Other European destinations visited included Portugal, Madeira and Scandinavia. Then there were the more adventurous who travelled to the United States - 38 to Florida and 13 families to California on the west coast. Four families travelled further north to

Canada and 5 to the Bahamas and Caribbean.

Other US states, as well as Mexico and South Africa were holiday areas chosen by our owners earlier this year.

Looking forward to the second half of the year, another 200 holidays for Langdale owners have already been confirmed by RCI. So far America is the most popular with Britain coming a close second.

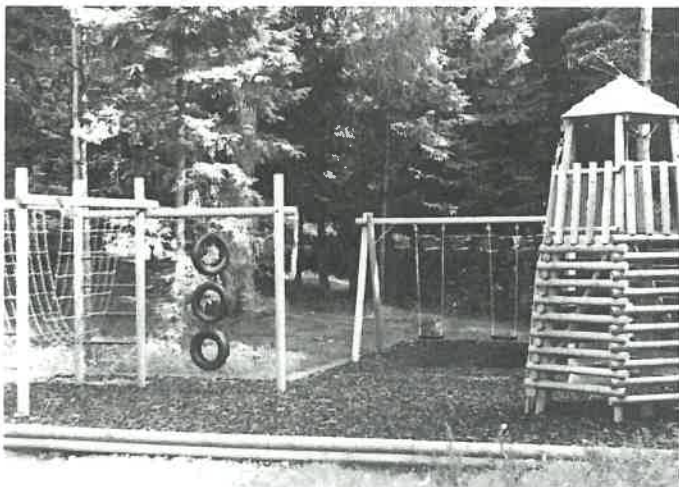
As a result of Langdale owners taking advantage of the RCI exchange system, we have similarly had an equivalent number of non-Langdale owners exchanging into Langdale. Judging by the reports that we have received, the majority of these exchange visitors have been delighted with their holiday at Langdale and this is reflected in the comments we have received back through the RCI reporting system.

PERMANENT SWAP SCHEME

In the last edition of Views we launched our Permanent Swap Scheme. Several owners decided to join and a register of participants has been circulated to these owners.

We are pleased to report that some sales are currently being processed through the Scheme.

However, this is very much a case of 'the more the merrier', so should you wish to have further details, please telephone Lee in the Sales Office on Langdale 09667 391.



The new adventure playground equipment, installed in the spring of this year, has proven to be a great favourite among children of all ages.



CHRISTMAS GIFT IDEA

Why not buy a Langdale sweatshirt for someone special this Christmas? Simply return this coupon with your order and payment, we'll take care of the rest.

Langdale Sweatshirt Mail Order Form

Colour: Navy Blue with Green & Blue Logo

Please send me the following at £17 each

Size	Quantity	Amount
S		
M		
L		
XL		
P & P	Add	1.50
	TOTAL	£

Cheques payable to Langdale Leisure Ltd.

Please send this order to the following address. Full payment is enclosed:

Name _____

Address _____

How Was It for You Update

Our Exchange Notes file is slowly expanding with descriptions of resorts visited by our Langdale Owners. Some Owners who have had less than happy experiences have also contributed.

If you have exchanged into another RCI resort in the past twelve months, we would be delighted to hear from you, and potential

Langdale-swappers could then benefit from the experience of fellow Owners.

... And now to voice a special thank you to Mrs Dorothy Perkins from Southport who has provided write-ups on six resorts giving many interesting facts, figures and photos for our information. Thank you Mrs Perkins.



GOLDEN AUTUMN

This is the time when the Lake District is aflame with colour - every shade of yellow, orange, pure crimson and burnished gold you can imagine.

A time to enjoy the breathtaking scenery and also two special Autumn Breaks at the Langdale Hotel.

Autumn Classic break is a bargain, Monday to Thursday, break offering 4 nights for the price of 3, that's £198 per person, half-board, dinner, bed and breakfast.



For week-end guests, our Autumn Gold break offers a very special gourmet menu at no extra cost! Menus include selected glasses of wine inclusive in the standard Friday/Saturday tariff at £153 per person for two nights.

LANGDALE IN WINTER.....

Christmas & New Year Breaks

Great Fun and Great Value

Winter at Langdale is for people who find the sheltered beauty of the Langdale Valley a source of fascination and the lifestyle at Langdale a source of relaxation and enjoyment.

All the Traditional Trimmings

The chances are that by the end of this year you'll not only deserve an end-of-year break you'll positively need one.

So perhaps this is the year to leave the chores behind and be pampered and entertained in grand and traditional style.

It's the classic Christmas break in a classic Christmas card setting. Traditional menus, a complimentary bottle of

Champagne, outdoor activities, indoor events and special programmes for the children.

Join the legendary Langdale New Year break and pipe in 1992 in relaxed and festive mood with this ever popular break.

At Langdale you can justify any over-indulgence - a swim in the heated pool, a turn in the gym followed by a sauna and massage and you're fit for the next round of revels.

The three night Christmas break tariff starts from £297 per person and the two night New Year break from £198. For further details, call 09667 302.

Langdale Owners' Committee Joins TATOC

Following the report of the Office of Fair Trading about the method of operation of the timeshare industry, a new organisation called The Timeshare Council (TSC) was formed. Unlike one of its predecessors, the Timeshare Developers Association (TDA) (which no longer exists), the TSC is meant to have represented within it, all aspects of the timeshare business, i.e. developers, managers and owners.

Some 18 months, or so, ago, an umbrella group, representing those who owned timeshare, both

within the UK and overseas, was formed. This organisation, known as TATOC (The Association of Timeshare Owners Committee), represents the owners at over 30 developments and will represent those owners at the TSC. Langdale Owners Committee has joined TATOC - fee £30!

This is appearing to be a good investment as TATOC is beginning to collate information from different developments which will prove a useful basis for comparisons between sites.

From Langdale to Nepal and Tibet

17 Nights - 22 November to 9 December 1992

As many Langdale owners are keen walkers, why not join us on our second Himalayan trip?

ADVENTURE IN NEPAL

Four nights in Kathmandu, 6 days trekking in the Annapurna foothills at 7,000 feet, 3 days river rafting on the Trisuli River and 2 days safari in the Chitwan National Park. A good introduction to Nepal with a blend of excitement and interest with trekking likely to be suitable for all levels of fitness and ages.

ANNAPURNA FOOTHILLS

Four nights in Kathmandu and an 11 day trek into the dramatic mountain amphitheatre of the Annapurna foothills. Trekking north west from Pokhara into the very heart of the Annapurnas. Spectacular country with trek altitude up to 11000ft. Avoiding the more popular trails when possible and allowing time to explore Gurkha villages en route. More suitable for the experienced and fairly fit walker.

NEPAL AND TIBET

Eight days in Nepal and 7 in Tibet with time sightseeing and a three day trek in the Kathmandu Valley before flying to Lhasa. Three days visiting the Potala, Jhokang, Drepung and Sera Monasteries then a four day drive across the Tibetan plateau via Gyantse, Shigatse, Tingri through the Himalaya to the border town of Zangmu and Kathmandu. Tibet has only recently opened up its doors again to the outside world and this trip to the "Roof of the World" provides a unique opportunity to see the arid wilderness of the Tibetan Mountains with breathtaking views of the high Himalayas and to explore some of Tibets ancient cities and monasteries. A remarkable overland journey. A more demanding trip but good for all ages. A cultural experience with a taste of adventure.

To: David Fairs
Langdale Leisure Limited
Great Langdale
Near Ambleside
Cumbria LA22 9JD

HOLIDAYS IN NEPAL & TIBET - 1992

Please send me full details

Name: _____

Address: _____

