



The Newsletter of the Langdale Owners' Club - No. 64

From the Committee

Welcome to another edition of Views, which we hope you will enjoy and find informative. We're trying something different with this edition, sending it digitally to all Owners for whom we hold an email address. This will significantly reduce postage costs for the Owners' Club and will also mean you receive your copy more quickly than if we posted it. If you'd prefer to receive a paper copy in future please contact 015394 38014 or email owners@langdale.co.uk

I've always enjoyed receiving my copy of Views, but there is so

much more information to share with you, and sometimes we'd like to provide information sooner. We are therefore starting to put short articles on the Owners Website. We hope all topics will be of interest to some of you, and some articles will be of interest to all of you. We're trying to keep them straight forward and brief and are monitoring whether or not they're viewed, but please let us know if you've any thoughts on what we've published so far and / or what you'd like us to add articles about. We're currently working on a Q&A document to address some of the many comments we

receive directly from Owners and via the questionnaires many of you complete after your stay. To see the articles simply go to the homepage of the Owners Website - they're in a section entitled News from the Committee.

If you can't access the website please call 015394 38014 or email owners@langdale.co.uk

Owner Relations Manager

Hello Owners,

So Langdale and the Valley is currently breaking out into full autumnal colours and looks amazing. It's a tough job working up here in all this beauty! As I am sure you are all aware there has been a lot happening at Langdale over the past year or so. New reception, new Restaurant and new Spa. As there are already articles in this Views regarding these projects I won't go into any detail so as not to repeat ourselves. But can I just say this, it is all looking great! The other thing I will say is all owners need to plan ahead from now on when it comes to booking into Stove. If there is a special event or a particular night you wish to dine in Stove then my advice is you book your table well before getting here for your week. The more notice you can give, the better. Please don't leave it till you are here and then be disappointed if you can't get the time or date you wanted. We have created such a fantastic restaurant that everyone wants to eat in there now and so it can get booked up. I love walking through Stove and seeing it full of owners enjoying themselves so make those bookings asap. I'm going to let you know about a few new things we have sorted out for you in and around the area. Fun things to do during your week.

We are currently working with John White. John is an ex-national park ranger whose knowledge of the area is second to none. John organises guided walks and has 3 which he has aimed at Langdale Owners. The first being an evening badger and

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Timeshare Maintenance

As we approach the next maintenance season the focus is on getting a significant number of master bedrooms complete and by the end of this winter there will be only fourteen master bedrooms left to complete. Also by the end of the forthcoming maintenance period all central heating boilers will have been replaced.

This winter will also see the upgrading of the internet access points across the Estate. Many of you will have noticed that the road circuit around the estate has been re tarmacked and the driveway at Elterwater Hall has also been resurfaced.

woodland walk up through High Close on Tuesday. Then a Red Deer walk in Martindale on Thursday afternoon and finally a full day out with him to various locations to see different birds of prey. Owners who have been out on the walk so far have all come back saying how great they are. So if any of those sound good to you then you can either get full details on the Owners' site or contact myself and I can pass all the information on to you.

I have recently set up a deal with Esthwaite Water Trout Fishery for Langdale Owners. Located just outside of Hawkshead, it's about a 25min drive or so from Langdale. Don't let the name put you off. There is more to do there than just catching Trout. At the moment and running till mid-March its Pike season. The largest recorded Pike ever to be caught in England was caught at Esthwaite 2yrs ago. So I want to see you all up in Wainwrights in the evenings telling all the stories of how big the one was that got away! Also, between April and September they have a nesting pair of Ospreys. During this time they offer an Osprey and Lake Safari. You can take a boat out and follow a map around the lake to various points of interest. Some of the area very much influenced Beatrix Potter when coming up with some of her best loved characters. Plus John Ruskin's home, lots of other wildlife and all the time watching out for the Ospreys feeding off the lake. A truly wonderful experience. There is

also an Artist Studio where if you get truly inspired you can have a go at some painting yourself with all the equipment supplied. All Langdale owners get 20% off all the prices on the activities and the hiring of equipment including rods.

On a more serious and practical note, I just wanted to quickly mention holiday insurance. It's surprising how many people don't bother with insurance when holidaying in their home country. I'm guilty of it myself. But in light of the horrendous storms we had back in December last year, it just goes to show that sometimes things, through no fault of anyone, can go wrong. It might be something you may wish to consider for the future.

Well that's all I have to say for now and just want to thank you all for another great 6 months and for all the support you give us. It wouldn't be Langdale without you!

Can I be the first to wish you all a great Christmas and all the best for 2017.

Look forward to seeing you back at Langdale soon.

Best wishes
Adam



Red Deer at Martindale

Timeshare Exit & Other Options

There comes a time when all good things must come to an end and for some of our owners the sun is setting on their time at Langdale for a variety of reasons.

When you can no longer or no longer wish to enjoy your week at Langdale there are some options available to you depending on your circumstances.

Cannot attend your week again

The management company can make your week available for sale and for rent and while a successful rental or sale cannot be guaranteed the conversion rate for rentals is 90% and sales are slow but still taking place.

Demand for timeshare weeks is not what it once was and as a result prices are declining but the management company can assist to reduce the burden of management fees for holidays you can no longer enjoy, speak to them before you resort to third parties as there are plenty of not so trustworthy options out there and some owners have already learned the hard (and expensive) way.

Can use week for now but not for much longer

While timeshare sales are taking place the overall demand for timeshare is low so sales can take some time to achieve. If your

Langdale sun is setting sometime in the next few years it can be wise to plan ahead by making your week available for sale in plenty of time.

Can use week but not every year

Renting your week through the management company (or any other rental option) is a great way of covering the management fee with the rental proceeds, again this is not guaranteed but pretty likely.

There are companies that you can exchange your week for another timeshare week and options are often available throughout the world. See Interval International, RCI, Dial An Exchange.

There is an option for a swap with another week at Langdale or Carigendarroch in the Scottish Highlands. This is operated for the Langdale Owners Club Committee by Sheila Crouch email fred.crouch@btinternet.com for more information

Need a different size lodge/different time of year

As time goes by owners circumstances change, kids grow up, grandchildren come along etc. If you find that you still want to come to Langdale but your week or unit is no longer suitable the sales team can assist with sale and purchase to try to get the most suitable solution.

People at Langdale

Gavin Lee has left after 10 years with Langdale and Linda Turner has replaced him as Hotel Manager

Richard Bell (Spa Manager) got married in August

Kelly Hodkinson (HR Manager) graduated from University of Central Lancashire after gaining an MBA with distinction.

Pattie Kolakowski (Assistant Hotel Housekeeper) also graduated from University of Cumbria after gaining a BA in International Business Management. Also Pattie and her husband Sebastian, who works in housekeeping, became parents for the first time in April with the arrival of baby Adam.

Sarah Ives from the accounts department completed the Great North Swim in June – she did the mile swim in Windermere in an amazing 49 minutes!

Lynette Berry, Mags Jones, Adam Sharrock and Mary Price have all completed 25 years of service with Langdale.

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Local Area News

Kendal Mountain Festival comes to Langdale

Many of you may have visited the Sticklebarn pub during visits to Langdale and now owned by the National Trust they are hosting a number of events throughout the year including film nights in partnership with the World famous Kendal Mountain Festival. See www.mountainfest.co.uk for more information

Cycling in Langdale

For those of you that enjoy a bike ride no matter how leisurely you now have more

local traffic free options. The footpath from Skelwith Bridge to the New Dungeon Ghyll has been upgraded to a cycleway creating a wonderful flat (ish) way to enjoy the valley. If you want to venture a bit further afield there are many new cycleways and existing bridlepaths in the area for great cycling of all standards and abilities away from the traffic.

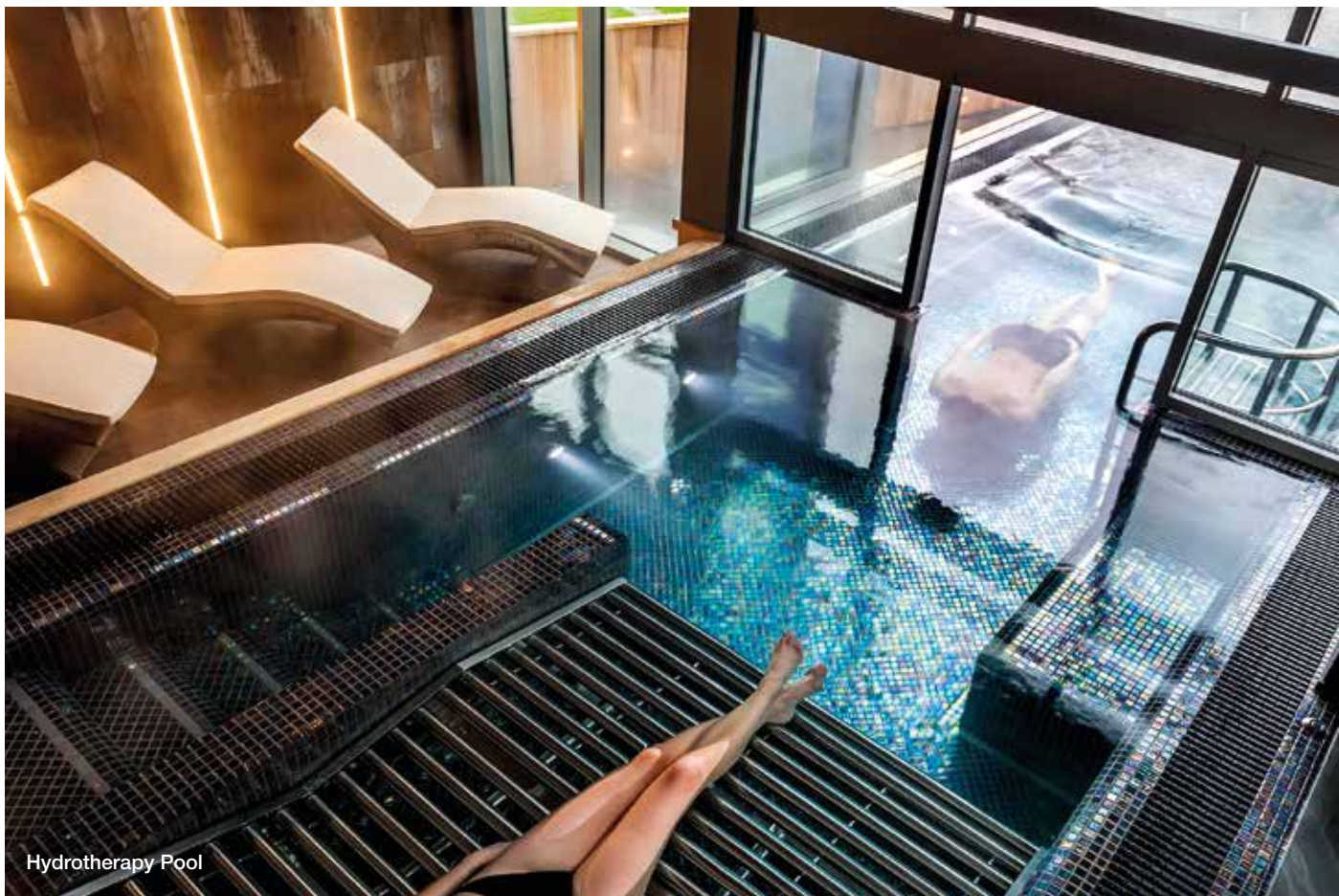
As detailed in the last edition of Views the World Heritage Site bid continues, see www.lakesworldheritage.co.uk for the latest updates.

National Park

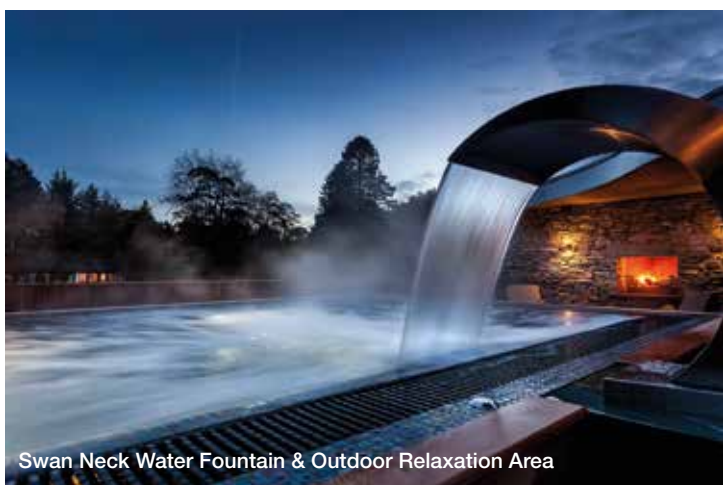
As of 1st August the Lake District National Park grew a bit to include the areas of Tebay, Orton, Grayrigg and Whinell to the west and Helsington and Levens to the South East. If you have never been to these parts of the Park here's some reasons why you might:

- Limestone Pavements at Orton Scar
- Borrowdale "the most beautiful valley in Westmorland" A Wainwright
- Tebay in Steam Exhibition
- Orton Farmers Market
- Levens Hall Topiary

Company Developments



Hydrotherapy Pool



Swan Neck Water Fountain & Outdoor Relaxation Area



Outdoor Finnish Sauna

By the time you read this Stove Restaurant will have been open for five months and Brimstone Spa will be opening its doors to guests for the first time. Visit the website for images and full information.

www.brimstonehotel.co.uk

Brimstone Spa will complete the latest round of development to bring back the wow factor to Langdale which is why so many of you chose to holiday here all those years back.

Wainwrights' Inn

The toilets at Wainwrights have received a welcome makeover and the menu has been updated with some seasonal items including produce from the Langdale Estate Smokehouse located behind Wainwrights.

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The management company regularly undertake thorough health safety reviews in order to make Langdale as safe as possible for your holiday enjoyment. As a result of some recent work Personal Evacuation Plans are available for each guest should you think this is necessary for your safety and comfort. Please contact Adam or discuss at check in next time you visit Langdale.